



Turn Down Attendant Titanic Hotel, Liverpool

We have a fantastic opportunity for a talented and experienced individual to join us as a Turn Down Attendant.

The Titanic Hotel Liverpool is all about the restoration of one of our city's most historic and iconic buildings. As a World Heritage site, it forms part of the Stanley Dock Village development overlooking the waters of Stanley Dock. The hotel is a hotel of unequalled proportion of size, service and style.

What we're looking for:

The perfect person to perform the evening turn down service to all our guest rooms to the required Titanic Hotel Standard.

Someone who can assist in keeping all our public areas spotless, packing away all items used during their shift ensuring services areas and corridors are not only clean but also neat and tidy.

Ensure any issues whether they be maintenance problems, room issues or insecure guest valuables are reported.

Clean and service departure and occupied rooms as required and advising the Reception Team of any specific requests our guest may have.

Who we're looking for:

The successful candidate will work with the Executive Head Housekeeper, Housekeeping Supervisors and Public Area Cleaners to enable the housekeeping team consistently achieve service delivery and standards of guest care in line with the standards set by The Titanic Hotel Liverpool.

This position is evening work and weekends, please only apply if you have experience working as a Room Attendant or Public Area Cleaner.

What we offer

We offer all staff a range of benefits. Once you have completed your 3-month probationary period, you will have access to 50% discount on food & beverage and competitive staff room rates to enjoy with your friends and family. Offsite car parking is available for staff in the local vicinity.

Uniform is provided along with free staff meals on duty. We also run an Employee of the Month scheme, Long Service Awards and have enrolled all our employees into the Hospitality Action Employee Assistance Programme.

The Titanic Hotel, Liverpool aims to provide a working environment that is enjoyable & unique!

If you feel you meet the requirements, then we would love to hear from you.

Simply apply by sending your CV and covering letter to hr@titanichotelliverpool.com.

Please note you will need to provide satisfactory references before interview is confirmed and we can only accept applications from those eligible to work and live in the UK.