



Night Manager Titanic Hotel, Stanley Dock, Liverpool

We have a fantastic opportunity for a talented and experienced individual to join us as a Night Manager at the Titanic Hotel Liverpool.

Titanic Hotel, Stanley Dock, Liverpool is all about the restoration of one of the city's most historic and iconic buildings. The Hotel forms part of the Stanley Dock development overlooking the waters of Stanley Dock. The hotel has 153 stylish and spacious bedrooms, unique event space West Bay, Stanley's Bar and Grill, Rum Bar, Maya Blue Wellness and adjoining the incredible Rum Warehouse.

About the Role

This is a unique opportunity for a responsible Night Manager to work on a four Night shifts on and four Night shifts off. Working for eleven hours, each shift. This offers a real work life balance opportunity, rarely found in such a role.

The Night Manager is responsible for ensuring the smooth operational running of the whole hotel throughout the night. You will work with and manager the Nights Team and act as the Manager on Duty for the hotel during the Night shift and be a point of contact for any issues or guest enquiries should they come up.

The main responsibilities of the Night Manager include:

- Oversee the smooth operational running of the hotel throughout the evening.
- To act as a manager on duty for the hotel and to deal with and resolve any complaints, problems, disturbances, special requests, or any other enquiries.
- Ensure the continuous delivery of high standards of service during the night, including Rum Bar & Room Service offerings
- Have a complete understanding of budget and targets for your department and ensure the entire team are working hard to achieve them.
- Responsible for ensuring that our guest profiles are up to date, room allocation is in line with hotel strategy and all VIP banding prepared.
- Ensure the Night Audit is completed and delivered accurately to the Finance Department
- Ensure all Nights team are aware of the Hotel Fire, Health & Safety procedures during the night.
- To work with Night Security Officer, ensuring the security of the building throughout the Night shift
- To be comfortable working evenings and to manage all those working the night shift ensuring all team members complete tasks assigned to them.

The Ideal Night Manager Candidate must have a minimum of two years of Assistant management experience in similar role in a hotel operation. Knowledge of Opera and Micros preferred.

What we offer

We offer staff (of all levels) a range of benefits. Once you have completed your 3 month probationary period, you will have access to 50% discount on food & beverage and competitive staff room rates to enjoy with your friends and family.

Uniform is provided along with free staff meals on duty. We also run an Employee of the Month scheme, Long Service Awards and have enrolled all of our employees into the Hospitality Action Employee Assistance Programme. (EAP Programme)



The Titanic Hotel, Liverpool aims to provide a working environment that is enjoyable & unique!

If you feel you have the necessary skills and experience to become our next Night Manager, we look forward to hearing from you!

Simply apply by sending your CV and Covering Letter to titanichotel.hr@titanichotelliverpool.com

Please note: you will need to provide satisfactory references before interview is confirmed and we can only accept applications from those eligible to work and live in the UK.

Please note that due to the large volume of applicants we will not be able to reply to applicants who are not invited for interview