



## **Maya Blue Wellness Centre Receptionist**

### **Maya Blue Wellness**

***Our aim is to go above and beyond the physical aspect of a typical relaxation treatment and instead deliver a complete wellbeing experience each and every time***

Maya Blue Wellness is a unique, subterranean hidden gem located within the luxurious and rustic Titanic Hotel Liverpool. This secret haven is home to our 10 wellness treatment rooms including 3 couple's suites, relaxation zone, thermal suite, Tea Garden and our hydrotherapy pool.

We have recently introduced ESPA skincare into Maya Blue Wellness and offer a range of all beautiful facial and body treatments. ESPA is one of the leading skincare provider in 5 Star spas throughout the world and we are really excited to enable our guests to experience these luxurious treatments.

### **About the Role**

As Receptionist at Maya Blue Wellness you will be a professional ambassador responsible for the flawless service given at Maya Blue by delivering a first class welcome followed by a consistent guest journey.

This role offers an exciting opportunity to join an outstanding team renowned for their approach to training, career development and progression.

### **Our Requirements**

We are looking for a highly motivated individual, who has previous reception experience in a beauty and wellbeing environment. Experience within the beauty/wellness industry is essential. You will be an excellent and confident communicator with exceptional people skills and the ability to deliver an outstanding product and guest service. You will be passionate about being part of a team and Maya Blue Wellness Centre.

### **Other skills that will need to be demonstrated include:**

- Retail and upsell of skincare products and treatments
- Knowledge of beauty/spa treatments
- Basic pool plant operations
- Great team work skills
- Exceptional customer care skills
- Empathy for your colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- An exceptional & consistent personal presentation
- Distinctive, professional and warm personality
- Confidence & professionalism in dealing with high profile clients
- Flexible working shifts, including late evenings and weekends will be expected

If you feel you have the skills and experience listed above, please apply to [titanichotel.hr@titanichotelliverpool.com](mailto:titanichotel.hr@titanichotelliverpool.com) with your covering letter.

**Please note:** only applicants who have the right to work and live in the UK will be considered.