



Duty Manager

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Full Time – 40 Hours

Liverpool

£Competitive

Titanic Hotel, Stanley Dock, Liverpool is all about the restoration of one of the city's most historic and iconic buildings. As a World Heritage site it forms part of the Stanley Dock development overlooking the waters of Stanley Dock. The hotel has 153 stylish and spacious bedrooms, unique event space West Bay, Stanley's Bar and Grill, Rum Bar, Maya Blue Wellness and adjoining the incredible Rum Warehouse.

We are recruiting for a highly experienced Duty Manager for the Titanic Hotel.

Who we are looking for:

Candidates should be of the highest professional competence, able to manage and motivate staff and lead by example. Experience in a similar role, with a minimum of 3 years in a 4 or 5 star property at assistant management/management level. This is a requirement due to the demands of the job, alongside as a courteous, focused and professional manner.

About The Role:

As Duty Manager your main base will be at the reception area of the Hotel, as this is the most important first impression of our guests arrival. You must be able to demonstrate a consistently high standard of customer service, have an eye for detail and a strong ability to be proactively take on all tasks in many different areas of the Hotel. You must also be adept at making quick and level headed decision making as various management roles are required to be carried out by our Duty Manager.

This is a full time position and you must be able to work within the United Kingdom. Applicants must have a very good level of English both spoken and understanding.

What we offer?

We offer staff (of all levels) a range of benefits. Once you have completed your 3 month probationary period, you will have access to 50% discount on food & beverage and competitive staff room rates to enjoy with your friends and family.

Uniform is provided along with free staff meals on duty. We also run an Employee of the Month scheme, Long Service Awards and all of our employees are enrolled into the Hospitality Action Employee Assistance Programme.

Titanic Hotel, Liverpool aims to provide a working environment that is enjoyable and unique!

If you feel you have the skills and experience listed above, please apply by sending your CV and covering letter to titanichotel.hr@titanichotelliverpool.com. **Please note:** we can only accept applicants from those eligible to live and work in the United Kingdom.

Important note:

Please only apply if you have the required experience for this position.