



Bar Supervisor

We are currently looking for a passionate and experienced Bar Supervisor to join our team in our Rum Bar at the iconic Titanic Hotel, Liverpool. As Supervisor, you must be able to deliver first class service and strong leadership whilst maintaining strong customer service at all times.

Titanic Hotel, Stanley Dock, Liverpool is all about the restoration of one of the city's most historic and iconic buildings. The hotel has 153 stylish and spacious bedrooms, unique event space West Bay, Stanley's Bar and Grill, Rum Bar, Maya Blue Wellness and adjoining the incredible Rum Warehouse.

Main Responsibilities will include:

- Complete working knowledge of the Rum Bar, the food and drink menu, wine list and any other special promotions
- Supervise the work of bar attendants and evaluate job performance, making recommendations accordingly to the Bar Manager
- Ensuring all drinks are consistently made to the Titanic Hotel Rum Bar standard, and can effectively train new/existing staff on the drinks menu
- Maintain all par stock levels as specified
- Spot-check all beverages sold and ensure they are properly accounted for at established prices - The Bar Supervisor will check for any irregularities in the handling of bottles.
- Maintain all food and liquor service standards in line with the Standard Operating Procedures of the Hotel
- Ensure safe use, maintenance and storage of equipment and utensils
- Ensure that the sale of liquor is discontinued at the hour decided by Management or law when they are on duty
- Able to confidently and professionally authorise the immediate replacement of any unsatisfactory drink item or to waive payment for the same in the absence of Bar Manager
- May be called upon during busy periods to assist other departments, or to extend their supervision to other areas in the absence of other managers

Skills & Experience:

- Experience of cellar management and stock rotation is a must
- Must be passionate about their work and committed to delivering high quality service to our guests
- Have full knowledge of Weights and Measures Act and Licensing Laws
- Solid experience working in a 4/5* establishment on a busy bar is a **must**
- Must be able to communicate effectively with all members of staff and guests
- Must be well presented at all times
- Must be reliable, loyal and have an excellent work ethic

What we offer?

We offer staff (of all levels) a range of benefits. Once you have completed your 3-month probationary period, you will have access to 50% discount on food & beverage and competitive staff room rates to enjoy with your friends and family.



Uniform is provided along with free staff meals on duty. We also run an Employee of the Month scheme, Long Service Awards and all of our employees are enrolled into the Hospitality Action Employee Assistance Programme.

The Titanic Hotel, Liverpool aims to provide a working environment that is enjoyable and unique!

If you feel you have the skills and experience listed above, please apply by sending your CV and covering letter to hr@titanichotelliverpool.com.

Please note you will need to provide satisfactory references before interview is confirmed and we can only accept applications from those eligible to work and live in the UK.

Please note that due to the large volume of applicants we will not be able to reply to applicants who are not invited for interview.