



Maya Blue Spa Receptionist

We are looking for a talented and passionate Spa Receptionist to join us as at the exclusive Maya Blue Spa at Titanic Hotel Stanley Dock, Liverpool.

About the Role

As Spa Receptionist you will be a professional ambassador responsible for the flawless service given at Maya Blue by delivering a first class welcome followed by a consistent guest journey.

This role offers an exciting opportunity to join an outstanding team renowned for their approach to training, career development and progression.

Our Requirements

We are looking for a highly motivated individual, who has previous Spa Reception Experience and Pool Plant Experience (desirable) .

You will be an excellent and confident communicator with exceptional people skills and the ability to deliver an outstanding product and guest service.

You will be passionate about being a part of a team and Maya Blue Spa.

Other skills that will need to be demonstrated include:

- Great teamwork skills
- Excellent time management skills
- Excellent multitasking eg. bookings, cleaning and managing operations
- Ability to meet tight and conflicting deadlines
- Ability to work well under pressure as it is a busy and fast paced environment
- Good knowledge about beauty treatments
- Excellent ICT literacy
- Excellent upselling and cross selling skills
- Exceptional customer service skills
- Respect for your colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- An exceptional & consistent personal presentation
- Distinctive, professional and welcoming personality
- Confidence & professionalism in dealing with high profile clients

All applicants who are offered employment will need to provide satisfactory references and their right to live and work in the UK before their appointment is confirmed.

If you feel that you have the experience, qualifications and skills to be a Spa Receptionist at the Titanic Hotel, Liverpool then apply by forwarding your up to date CV together with a covering letter to hr@titanichotelliverpool.com