



## **Rum Bar Attendant**

We are looking for experienced bar staff to join our team! As part of our Bar Team, you are the welcoming ambassador our guests enjoy when they enter and begin their Titanic experience.

We offer our some fantastic employee benefits such as flexible working hours, 50 % off food and beverage, free meal whilst on shift, staff uniform, employee recognition awards and not to mention the opportunity to work alongside a fantastic team

Valuable team members is what brings the Titanic experience to life, through providing exceptional bar service that keeps our guests coming back.

The Titanic Hotel, Stanley Dock, Liverpool is all about the restoration of one of the city's most historic and iconic buildings. It forms part of the Stanley Dock development overlooking the waters of Stanley Dock. The hotel has 153 stylish and spacious bedrooms, unique event space West Bay, Stanley's Bar and Grill, Rum Bar, Maya Blue Wellness and adjoining the incredible Rum Warehouse.

### **Who we are looking for...**

We are looking for skilled Bar Attendants who enjoy engaging and building a strong rapport with guests and have the ability to work calmly under pressure.

Excellent communication skills are a must in the role as well as having pride in being well presented at all times.

Previous experience working in a 4/5 star bar setting or similar is preferable.

### **Main Duties:**

- Welcoming and seating guests in absence of the Hostess or Supervisor/Manager
- Providing exceptional personal service to all guests
- Clearing tables promptly and efficiently
- Opening-up duties including: collecting ice, setting up the bar, stocking the bar and preparing ingredients for cocktails
- Taking orders and delivering food from the restaurant to the bar as requested by guests
- Preparing and serving cocktails, wine, beer, spirits and soft drinks, teas and coffees in accordance with the Hotel expected high standards
- Handling any complaints professionally and reporting to the Bar Manager/ Supervisor / Duty Manager
- Assisting with busy functions or events in our Rum Warehouse

### **More about the Role**

As Bar Attendant, you are accountable for providing excellent guest experience providing a prompt and professional service. You will be expected to create an array of different drinks from specialty coffees to Titanic signature cocktails.

### **What we offer?**

We offer staff (of all levels) a range of benefits. Once you have completed your 3-month probationary period, you will have access to 50% discount on food & beverage and competitive staff room rates to enjoy with your friends and family.



Uniform is provided along with free staff meals on duty. We also run an Employee of the Month scheme, Long Service Awards and all of our employees are enrolled into the Hospitality Action Employee Assistance Programme.

The Titanic Hotel, Liverpool aims to provide a working environment that is enjoyable and unique!

If you feel you have the skills and experience listed above, please apply by sending your CV and covering letter to [hr@titanichotelliverpool.com](mailto:hr@titanichotelliverpool.com).

**Please note** you will need to provide satisfactory references before interview is confirmed and we can only accept applications from those eligible to work and live in the UK.

**Please note that due to the large volume of applicants we will not be able to reply to applicants who are not invited for interview.**